

Date completed/revised: DD/MM/YYYY

Position Details

Title	CIO – Chief Information Office			
Reports To	Insert title, not individual's name			
Department	Executive			
Position Status	Employee	Contractor Part-Time erm End Date (if appli	Consultant On-going icable): DD/MM/YYYY	
Eligible for Benefits	Yes No Co	omments if applicable		
Overtime Exemption Status	Exempt Non-Exempt			
Variable Compensation	Bonus Commission Not applicable	Shift Premium	Car Allowance	
Hours per Week	Insert actual expected hours of work per week, excluding breaks or lunch/week			
Location				
	CUSTOMIZER: If classifications have been established, insert job categories. Below shows an example. Otherwise, delete this row			
Job Classification	☐ Clerical ☐	Administrator	Coordinator	
	☐ Manager ☐	Director	☐ VP	
Salary Range	Insert salary range, or insert: "As per Job Classification"			
Direct Reports	As of DD/MM/YYYY but subject number direct reports, as follow Title. Insert additional bullet Not Applicable	vs:	responsible for Insert	





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- c. Telephony
- d. Office equipment such as printers, copiers, fax machines
- e. Application development and management
- f. Network engineering, administration, and contingencies
- g. Application Management
- h. System Administration
- i. Network Administration
- j. Procurement
- k. Database Administration
- I. Hardware and software lifecycle Management
- m. Security
- n. Staff computer training

2. Strategic IT Management Example 30%

- a. Recommends and implements comprehensive IT strategies that increase the Company's profitability.
- b. Creates business cases for recommendations after deep analysis and research is conducted.
- c. Creates and manages budgets.
- d. Creates application dashboards for reporting on key optimization indicators.
- e. Selects and implements suitable technology to streamline all internal operations and customer experience.
- f. Designs and customizes specialized technological systems and platforms.
- g. Collaborates with and manages IT solutions vendors and consultants and establishes strategic partnerships with IT providers.
- h. Analyzes the costs, value and risks of information technology.
- i. Monitors changes or advancements in technology to discover ways the Company can gain competitive advantage.

3. Staff Management Example 30%

- a. Hires, motivates, develops, and manages performance of a diverse workforce, in line with Company values and goals.
- b. Ensures high performers are retained.
- c. Motivates, coaches, and develops staff to ensure the best results.
- d. Manages performance and non-performance.
- e. Supports diversity and encourages innovation.

3/8





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Skills	Proficient	Experience with	Familiar with
Enter additional skills if needed			

Experience/Education/Training

Experience/Education/Training	Required	Preferred
A minimum of 8-10 years' experience in a strategic senior IT role	x	
Demonstrated examples of systems or business flow automation	x	
Bachelor's degree in computer science, software engineering, information systems or relevant field	x	
Master's degree in computer science, software engineering, information systems or MBA		х
Insert experience, diploma, certification, training, or designation		

Position Success Traits

LEADERSHIP

- Influences, motivates, and empowers staff to work towards a common goal and achieve greatness.
- Understands our business and sector.
- Analyzes and plans proactively by identifying opportunities and threats.
- Helps to establish and communicate the vision.
- Provides information, knowledge, and methods to realize the vision.
- Coordinates and balances conflicting interests of stakeholders.
- Steps up and thinks and acts creatively in difficult situations.
- Acts honestly and with integrity.
- Gains trust and respect.
- Leads by example.





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- Is sensitive to the communication levels required by varied audiences, and is able to adapt accordingly.
- Listens actively.

INTERPERSONAL SKILLS

- Effortlessly builds and maintains productive, cooperative relationships with internal and external stakeholders.
- Demonstrates a strong ability to quickly connect with others, particularly during uncomfortable or stressful situations (such as during the interviewing process).
- Demonstrates a high Emotional Quotient (EQ) and the ability to read people.
- Uses tact and diplomacy while still challenging the status quo.

ANALYTICAL

- Examines and interprets a wide variety of data/information and makes recommendations or decisions.
- Identifies underlying complex issues.
- Systematically compares and organizes.
- Personally investigates and digs deeper to understand new concepts, approaches, and causeand-effect.

PROBLEM SOLVING

- Assesses challenges to identify causes.
- Gathers and processes relevant information.
- Generates creative solutions and finds a way to make it work.
- Makes recommendations and/or resolves the situation.
- Acknowledges when one doesn't know something and takes steps to find the answer.

Other/Comments

Insert any additional information here, if required. Delete this section if not needed.

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