

Date completed/revised: DD/MM/YYYY

Position Details

Title	HR Manager		
Reports To	Insert title, not individual's name		
Department	HR		
Position Status	☐ Employee ☐ Contractor ☐ Consultant ☐ Full-Time ☐ Part-Time ☐ On-going ☐ Term Term End Date (if applicable): DD/MM/YYYY		
Eligible for Benefits	Yes No Comments if applicable		
Overtime Exemption Status			
Variable Compensation	Bonus Commission Shift Premium Car Allowance Not applicable		
Hours per Week	Insert actual expected hours of work per week, excluding breaks or lunch/week		
Location			
	CUSTOMIZER: If classifications have been established, insert job categories. Below shows an example. Otherwise, delete this row		
Job Classification	☐ Clerical ☐ Administrator ☐ Coordinator		
	✓ Manager ☐ Director ✓ VP		
Salary Range	Insert salary range, or insert: "As per Job Classification"		
Direct Reports	As of DD/MM/YYYY but subject to change, position is responsible for Insert number direct reports, as follows: Title. Insert additional bullets as required Not Applicable		





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- a. Creates and manages performance review systems for the Company.
- b. Creates and manages employee recognition programs for the Company.
- c. Creates and coaches managers on performance improvement plans.
- d. Initiates 360 degree reviews where applicable.

3. HR Administration – 5%

- a. HR Files
 - i. Organizes and maintains secure electronic and physical HR filing systems that maintain confidentiality.
 - ii. Maintains HRIS.
 - iii. Maintains organizational chart.
- b. Safety Programs
 - Administers safety programs in line with legislation and our industry.
- c. Budgets
 - i. Creates and maintains an HR departmental budget.
 - ii. Creates Company headcount budgets.
- d. Project Management
 - Develops or administers special projects.
- e. Job Evaluation
 - i. Performs job analysis.
 - ii. Creates and maintains up to date job descriptions.
 - iii. Creates and maintains job families and job classifications.
 - iv. Creates and maintains salary scales.
- f. Office Seating
 - Assigns office seating as required.
- g. Social or Team Building Activities
 - i. Leads the organizing of all-hands meetings.
 - ii. Leads social events with the assistance of social committee.
- h. Reporting
 - i. Maintains records and compiles statistical reports relating to staff data, including new hires, transfers, terminations, open positions, absenteeism rates.
 - ii. Analyzes statistical data and reports to identify challenges and develop
 recommendations for improvement of the Company's HR policies and practices.





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9. Employee Relations – 15%

- a. Administers or outsources employee surveys.
- b. Manages probationary periods.
- c. Coaches, advises, or directly handles difficult staffing situations including understaffing, conflict resolution, terminations, lay-offs, and administering disciplinary procedures.
- d. Provides coaching and serves as a link between management and staff by handling questions, interpreting and administering policies, and helping to resolve work-related problems.
- e. Conducts exit interviews.
- f. Provides coaching to managers and staff.

Job-Related Technical Skills

Skills	Proficient	Experience with	Familiar with
Labor law and HR legislative requirements		x	
Recruiting & hiring experience	х		
Compensation systems		x	
Performance management	х		
Employee relations		x	
HR policy and program development		Х	
Organizational development		x	
Training and development			х
HR administration			х
MS Office suite		Х	
A minimum of 35 words per minute typing speed or the ability to use voice to text software to support increasing digital communication and content generation	х		
Health and safety programs		Х	
Enter additional skills if needed			

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- Is willing to adapt and do what is necessary to get the desired results.
- Remains positive when faced with unexpected events.
- Adapts well to, and supports change.
- Accepts changing priorities and direction.

SUPPORTS THE COMPANY

- Acts and makes decisions in line with what's best for the Company.
- Respects that the Company is in business to make a profit.
- Publicly supports decisions, particularly in difficult times.
- Understands that the primary customer is the Company, and not a particular senior manager.
- Demonstrates low tolerance for entitlement mentality or toxic co-workers.

COURAGE & CONVICTION

- Demonstrates discipline to act on values rather than on impulse.
- Takes calculated risks.
- Provides constructive feedback.
- Takes negative action when required.
- Proactively deals with people problems.
- Proceeds with well-thought-out action that is best for the Company, despite the risk of conflict, resistance, or not being popular.
- Makes well-considered, wise, and brave decisions to proceed constructively, despite fear, discomfort, or temptation.
- Accepts that one is not always right.

DRIVES FOR RESULTS / TENACITY / BIAS FOR ACTION

- Strives for results and focuses on reaching goals.
- Overcomes obstacles, pressure, difficult situations, and conflicting priorities.
- Sets high performance standards for self and others.
- Is tenacious, persistent, and resourceful.
- Translates ideas into action and execution.
- Understands how to get work done through others.
- Demonstrates discipline when exposed to distractions.





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Acknowledgement

Accepted and agreed to by:

EMPLOYEE

Employee Name	
Signature	Date

MANAGER APPROVAL

Manager Name	Manager Title
Signature	Date

NEXT LEVEL APPROVAL

All job descriptions require approval by CUSTOMIZER: Insert approval position level 1. Example: Department VP, or delete this section if not applicable.

Name	Title	
Signature	Date	

HR APPROVAL

All positions require review and approval by HR CUSTOMIZER: Insert HR approval level. Example: HR Manager, or delete this section if not applicable.

Name	Title
Signature	Date