

Date completed/revised: DD/MM/YYYY

Position Details

Title	COO - Chief Operating Officer				
Reports To	Insert title, not individual's name				
Department	Executive				
Position Status	☐ Employee ☐ Full-Time ☐ Term	Contractor Part-Time Term End Date (if appl	Consultant On-going icable): DD/MM/YYYY		
Eligible for Benefits	Yes No	Comments if applicable			
Overtime Exemption Status	Exempt Non-Exempt				
Variable Compensation	■ Bonus □ Commission □ Shift Premium □ Car Allowance □ Not applicable				
Hours per Week	Insert actual expected hours of work per week, excluding breaks or lunch/week				
Location					
Job Classification	CUSTOMIZER: If classifications have been established, insert job categories. Below shows an example. Otherwise, delete this row Clerical Administrator Coordinator Manager Director VP				
Salary Range	Insert salary range, or insert: "As per Job Classification"				
Direct Reports	As of DD/MM/YYYY but subject to change, position is responsible for Insert number direct reports, as follows: Title. Insert additional bullets as required Not Applicable				





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- c. Administration
- d. Finance
- e. Product Development
- f. Procurement
- g. Partners with the CEO on Sales and Marketing management

2. Strategy Example 50%

- a. Collaborates with the executive team in setting Company goals and strategy.
- b. Analyzes internal operations and identifies areas that need improvement.
- c. Translates strategy into actionable goals for performance and growth, helping to implement Company-wide performance management, goal setting and annual operating planning.
- d. Monitors Company business performance and establishes corrective measures as needed, preparing detailed reports, both current and forecasting.

3. Staff Management Example 30%

- a. Hires, motivates, develops, and manages performance of a diverse workforce, in line with Company values and goals.
- b. Ensures high performers are retained.
- c. Motivates, coaches, and develops staff to ensure the best results.
- d. Manages performance and non-performance.
- e. Supports diversity and encourages innovation.
- f. Delegates effectively.
- g. Resolves conflict.
- h. Provides a work environment conducive to achievement and growth.
- i. Manages budgets, resources, and projects.
- Celebrates and rewards success.

4. Insert high-level responsibility Example 20%

a.	List key	tasks associat	ed with that r	responsibility







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Position Success Traits

STRATEGIC FOCUS

- Generates and applies alternative and viable strategies or business models to create competitive advantages for the Company.
- Finds ways to capitalize on opportunities and provide customer value.
- Thinks holistically and futuristically.
- Constantly scans internal and external environments.
- Acts as an explorer, with heightened curiosity and alertness.
- Demonstrates a strong desire to outwit and beat the competition.
- Keeps an open mind to new ideas and diverse perspectives.
- Displays expertise in areas of specialization and environmental trends.
- Balances risks and rewards.

BUSINESS ACUMEN

- Understands the business we are in and key business drivers for performance.
- Operates with best-in-breed business practices.
- Uses sound commercial principles and viability in all areas of responsibility.
- Applies and balances information about business drivers and trends such as revenue, costs, customer needs, and short and long-term strategies to guide activities.

CHANGE MANAGEMENT

- Initiates and/or facilitates the orderly implementation and timely acceptance of workplace innovation or change.
- Communicates a compelling vision and need for change that builds excitement and commitment to the process.
- Obtains and provides resources to implement change initiatives.
- Works to make others feel ownership of the change.
- Communicates the direction, required performance, and challenges of change to stakeholders.
- Enlists support of key individuals and groups to move the change forward.
- Understands when to focus efforts on resisters versus supporters.

DRIVE FOR RESULTS / TENACITY / BIAS FOR ACTION

- Strives for results and focuses on reaching goals.
- Overcomes obstacles, pressure, difficult situations, and conflicting priorities.





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- Uses reason even when dealing with emotional topics.
- Provides rationale for decision. Evaluates results.

Other/Comments

A high degree of travel is necessary for the position.

Insert any additional information here, if required. Delete this section if not needed.

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